



# **Manual for STE2 PLUS**

# Safety warning

The device has been tested and is in good working condition, meeting the standards required in the Czech Republic. To keep it working properly, it's important to follow the safety and maintenance guidelines listed below. If the device is used improperly, it may not work safely.

Also, make sure that the power socket or the point where the device can be unplugged from the power supply is easy to reach.

Do not use the device if:

- It looks damaged
- It's not working properly
- There are loose parts inside
- It was exposed to moisture or water for a long time
- Someone who is not authorized tried to repair it
- The power adapter or its cable looks damaged
- You're using the device in a way that's not recommended, which may compromise its safety features
- The switch, fuse, and other power surge protection features must be part of the device's overall construction.

The manufacturer is only responsible for the device if it's being powered by an approved or supplied power source.

If you experience any difficulties with installing or starting up the device, please don't hesitate to reach out to our technical support team for assistance.

#### HW group s.r.o.

http://www.hw-group.com

email: support@HWg.cz

Rumunská 26/122 Prague, 120 00

Phone: +420 222 511 918

Before contacting technical support, prepare a precise model of your device (on the manufacturing label and the firmware version (see below), if you know it.

# STE2 R2

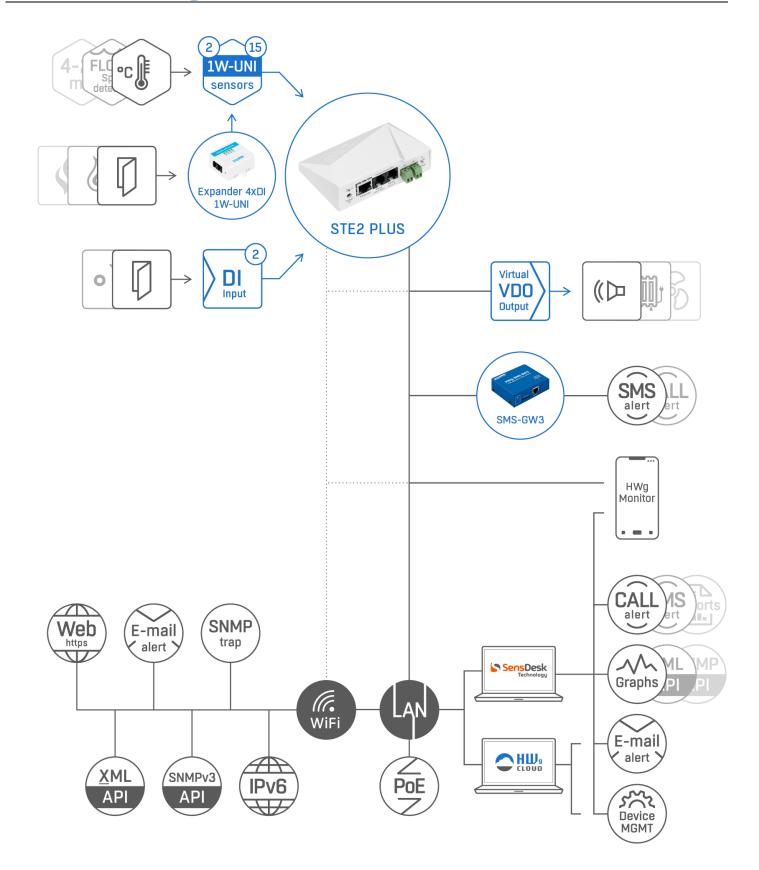
STE2 PLUS is a thermometer with Ethernet and WiFi interface, support for HTTPS, SNMP Traps, IPv6 and the ability to connect to the Portal service.

The STE2 PLUS is a device that can measure temperature, humidity, or other values from external sensors on 2xRJ11. It is equipped with HTTPS and SNMP features, and can be connected to a LAN or WiFi network. If the sensor value exceeds defined Safe-range, the device can send alarm messages via email or SNMP Trap. With using external SMS GW device, the SMS or Ring alerts are available. It can also be connected to the Portal (SensDesk Technology).

A power adapter and temperature sensor are included in the package



# **Product usage scheme**



# **Basic features**

- The device supports LAN and WiFi connections through 802.11 b/g/n (2.4 GHz).
- It supports Ethernet and WiFi operations for easy configuration.
- Device and can be powered by 5V (external power adaptor) or PoE.
- The device comes with a built-in WEB server that supports HTTPS. Standard Internet browser is enough for configuration.
- Open API: It can be connected to higher-level monitoring systems via XML or SNMP.
- The device can simultaneously handle HTTP and HTTPS traffic, with the option of disabling one or both protocols for security reasons.
- If the sensor value (temperature) goes out of Safe-Range, the device can send an email as an alert.
- The device supports TLS authorization (GMAIL) and is password-protected.
- Supports Alarms reminder period for alarm escalation and Periodic status as a feature Heartbeat.

# **Application**

#### AC (Air Conditioning) failure

Changes in temperature alert you to outages of the A/C cooling unit..

### **Heating monitoring**

Remote monitoring of the heating system, email or SMS alerts of freezing hazards.

#### Monitoring of services provided

Easily create reports with graphs of temperatures at one or more locations via Portal service. You can keep an eye on the quality of the outsourced services.

#### Refrigerator or freezer monitoring

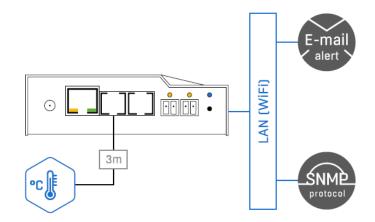
Sends an email when your refrigerator fails. Logging of operating and storage conditions.

#### **Heating optimization**

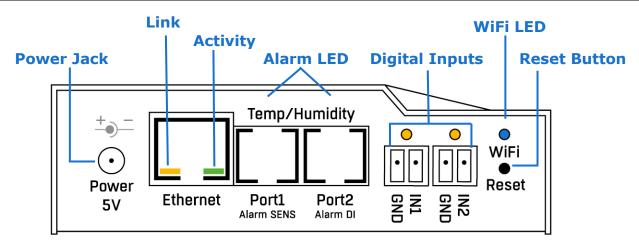
Savings on heating and air conditioning costs.

#### Food storage

Monitors optimal storage conditions. HACCP protocols can be created using application software.



# **Connectors and wiring**



- **Ethernet** LAN connectivity, default configuration also for WiFi connectivity.
- 2x RJ11 (Temp/Humidity) External RJ11 sensors from HW group.
  - Each port is max 60m.
  - One physical sensor can provide several sensor values.
  - Temperature & Humidity sensor provides 2 sensor values.
  - Sensor values limit is for both RJ11 ports together.
- Power 5V power supply (external adapter).

#### **Indication**

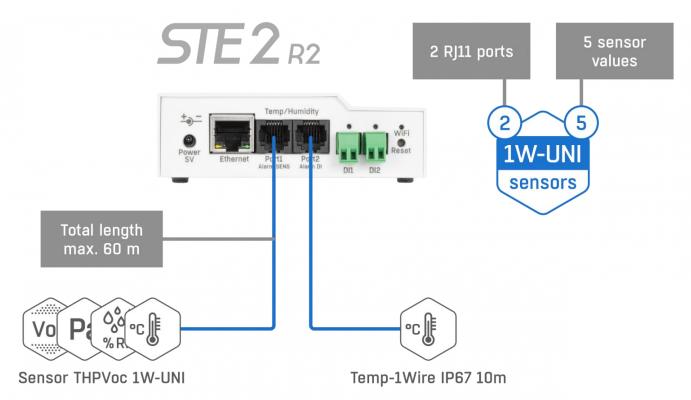
- **Digital Inputs** Lighting when DI = 1(On).
- Link A green LED signalizes connectivity to the computer network.
- **Activity** A yellow flashing LED signalizes ongoing communication.
- WiFi A blue LED signalizes connection to the WiFi AP.
- Alarm LED Two LEDs hidden in the Port1 and Port2 connectors.
  - **Alarm SENS** LED signal Alarm state on any of sensors.
  - **Alarm DI** LED signal Alarm state on one of DI (Digital Input)

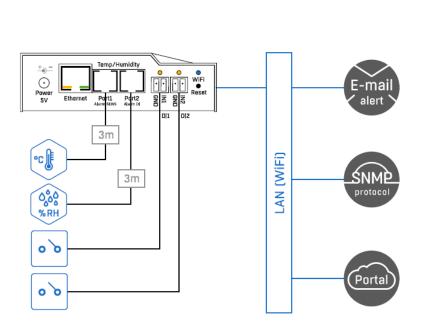
#### **Button**

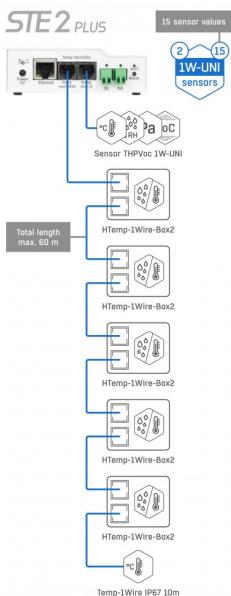
- **Reset** serves to restore factory settings on the device.
  - 1) Switch the device off.
  - 2) Press and hold the button.
  - 3) Switch the device on and press the button for another 5 seconds.
  - 4) All the LEDs will gradually light up.
  - 5) Restart the device. Factory settings will be restored.

STE2 LITE	STE2 R2	STE2 PLUS
10/100Mbit	10/100Mbit	10/100Mbit
IEEE 802.11bg	IEEE 802.11bg	IEEE 802.11bg
-	-	YES
v1	v1	v1 + v3
-	-	YES
YES	YES	YES
	-	YES
Max 4	Max 5	Max 15
YES	YES	YES
-	2	2
-	-	8 VDO Virtual Digital Outputs
		Viituui Digitui Outputs
2	5	5
-	5	5
2	5	5
-	-	YES
-	-	YES
5V / 300 mA	5V / 300 mA	5V / 300 mA
Jack (barrel, 1,35 / 3,5 mm)	Jack (barrel, inner 1,35 mm outer 3.5 mm)	Jack (barrel, inner 1,35 mm outer 3,5 mm)
-	YES	YES
-	60 mA	60 mA
-	IEEE 802.3af Class 0	IEEE 802.3af Class 0
-30°C to 60°C 0% RH to 95% RH	-30°C to 60°C 0% RH to 95% RH	-30°C to 60°C 0% RH to 95% RH
85 g	91 g	91 g
68x63x32 mm	98x68x33 mm	98x68x33 mm
SoHo, IT	SoHo, IT	SoHo, IT
Table	DIN, Table, Wall	DIN, Table, Wall
IP40	IP40	IP40
	10/100Mbit IEEE 802.11bg	10/100Mbit IEEE 802.11bg IEEE 802.11bg

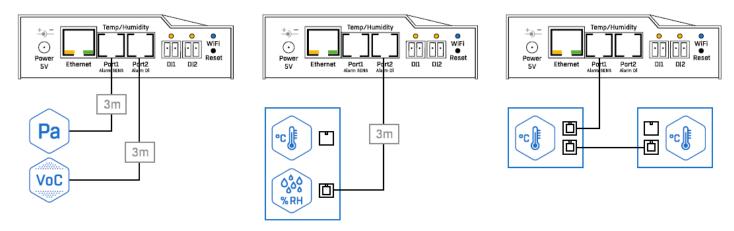
# **Recommended connection**



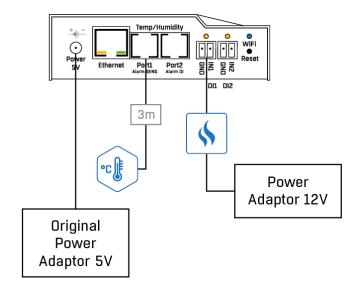




# **RJ11 sensor connection options:**



## **Smoke detector connection:**



# First start-up

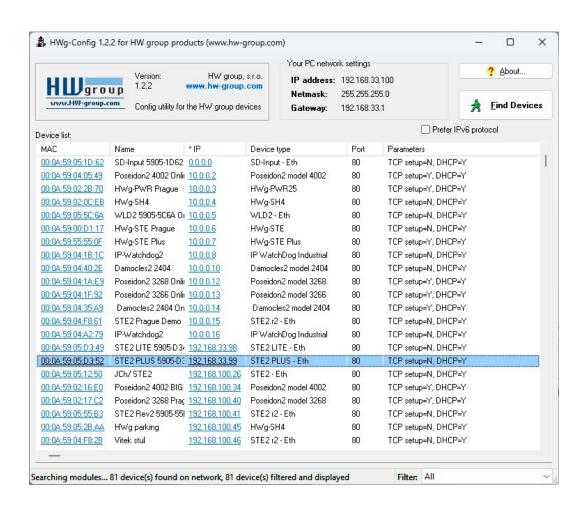
# 1) Cable connection

- Connect the device to the **Ethernet** (direct cable to the switch, crossed to PC).
- Connect the power adapter to the power grid and to the device.
- If the Ethernet connection is OK, the **LINK (yellow)** light should come on a moment later. The **ACTIVITY light (green)** indicate Ethernet activity.
- The LINK (yellow) flashing rapidly to indicate communication with the DHCP server.

# 2) The setting of the IP address - HWg-Config

The **HWg-Config** program for MS Windows can be downloaded at www.hw-group.com -> Software -> HWg-Config.

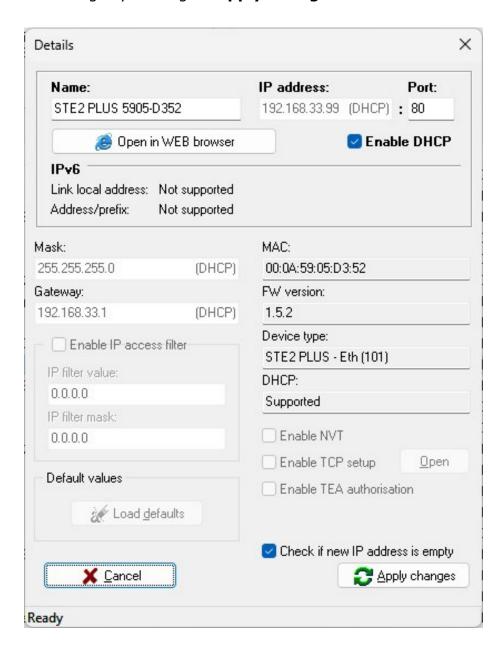
- Launch **HWg-Config**, program automatically searches for LAN connected devices.
- If device connected later, click to **Find Devices** button. Local network devices will be listed. Click on the MAC address of the device to open the dialogue window for device settings.



## Set device network parameters:

- IP address / HTTP port (80 by standard)
- Your network mask
- IP address of your network gateway
- Device name (optional parameter)

Save the settings by clicking on **Apply Changes.** 

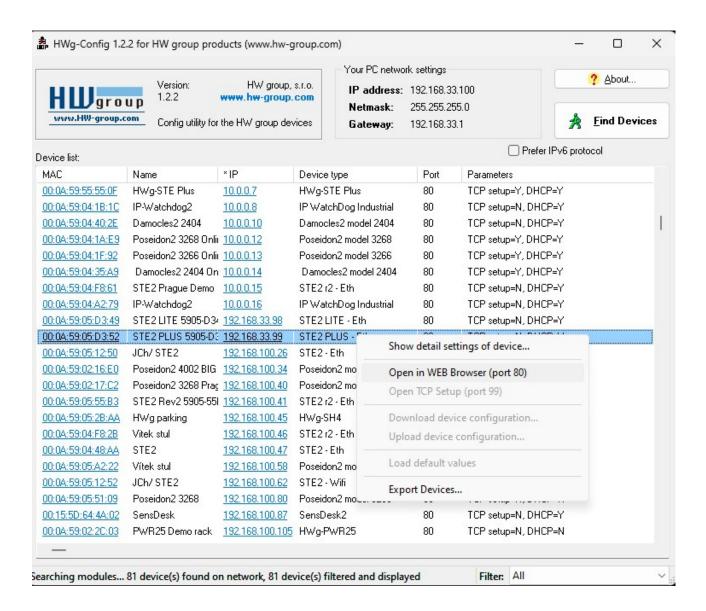


# 2 options how to restore device default settings:

- 1) Right-click on the device's MAC address. Click to **Load default values** item. Note: Device default values can be restored from the HWg-Config program only during first 60 settings after device powered-up.
- 2) Switch off the device. Press the **RESET** button on the device, **hold it down and connect the device** power source (power adaptor). Hold the button down for another 5 seconds until all the LEDs light up.

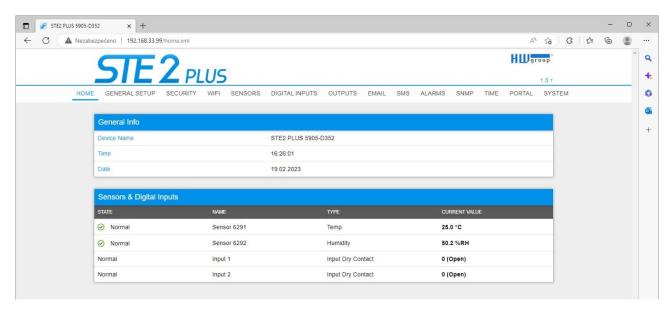
# 3) How to open the device website

- 1) Enter the device IP address in your web browser if you know it.
- 2) Use right-click on device in the HWg-Config program. Select **Open in WEB Browser**.
- 3) Click on the underlined IP address in the HWg-Config program.



## WWW interface

## Home tab



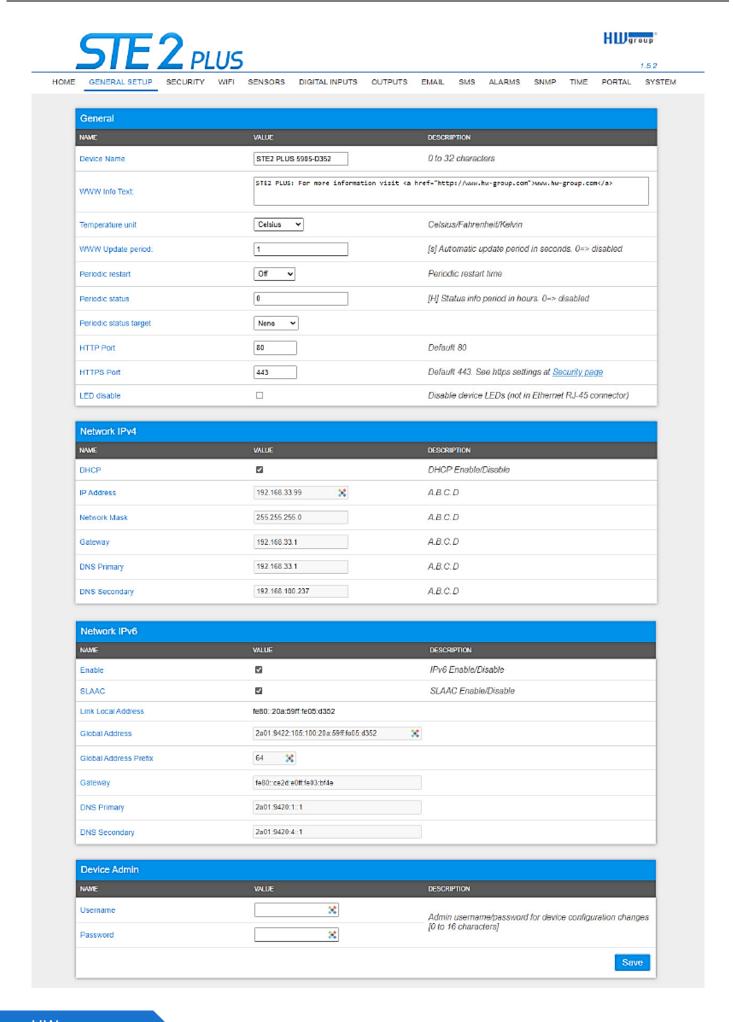
### **General Info section**

- **Device Name**: This setting allows you to assign a unique name to the device, which can be helpful when managing larger installations. You can configure the device name on the General Setup tab.
- **Time**: This displays the current time of the device. You can set it manually on the Time tab, or you can choose to synchronize it automatically with the Internet. If the automatic synchronization is successful, the displayed time indicates that the device has Internet access.
- Date: This shows the current date of the device. You can set it manually on the Time tab, or you can synchronize it automatically with the Internet. If the automatic synchronization is successful, the displayed date indicates that the device has Internet access.

## **Sensors & Digital Inputs section**

- **State** Current state of the input or sensor.
  - **Normal** Quiet state, everything is fine.
  - Alarm High The value has exceeded the upper allowable limit.
  - **Alarm Low** The value has dropped below the lower allowable limit.
  - Alarm Binary input in Alarm state (as set by the Alarm Alert item on the Digital Inputs page).
- **Name** The name of the sensor used for better identification in larger systems. The name can be set on the Sensors or Digital Input page.
- **Type** Sensor Type; determines what type of sensor it is (temperature/humidity/digital input, etc.).
- **Current Value** The current value including measured quantity.

# **General Setup tab**



### **General part**

- Device Name The device name (default "STE2 PLUS") helps to differentiate individual devices in the network.
- **WWW Info Text** Text displayed in the footer of the device's web page.
- **Temperature Unit** Allows selecting the unit to display temperature Celsius, Fahrenheit or Kelvin. The Safe-Range values are automatically calculated based on this option.
- Periodic Restart A feature that enables periodic automatic restart of the device to improve its stability in exposed networks.
- Periodic Status Allows periodic reporting of values and status of individual sensors and inputs via email or SMS (via SMS GW device). Understand it as a Heartbeat function to verify device functionality. The period is set in whole hours, and a value of 0 disables the function. The target addresses for periodic status messages should be defined on the Alarms page.
- Periodic Status Target Assigns to whom periodic status messages will be sent, with predefined addresses on the Alarms page.
- **Disable LEDs** Allows disabling certain signaling LEDs on the device, except for those on the RJ45 connector.
- HTTP Port The port number on which the embedded WWW server listens, which can be changed for accessing multiple devices from an external network through a router. The default port is 80, and setting the value to 0 disables HTTP support.
- HTTPS Port The port number on which the embedded WWW server listens for secure HTTPS connections, which can be changed for accessing multiple devices from an external network through a router. The default port is 443, and setting the value to 0 disables HTTPS support. It's essential to verify any changes with the network administrator.

#### **Network IPv4 section**

The IPv4 parameters of the RJ45 connection. WiFi parameters connection are in the WiFi tab.

- **DHCP** Enables the IP address setting function of the DHCP server, if available. Enabling or disabling DHCP depends on the needs of the user and the network administrator.
- **IP Address** The IP address of the device, assigned by the network administrator.
- **Network Mask** Network mask, assigned by the network administrator.
- **Gateway** IP address of the default gateway, assigned by the network administrator.
- **DNS Primary / DNS Secondary** IP address of the DNS server, assigned by the network administrator.

#### **Network IPv6**

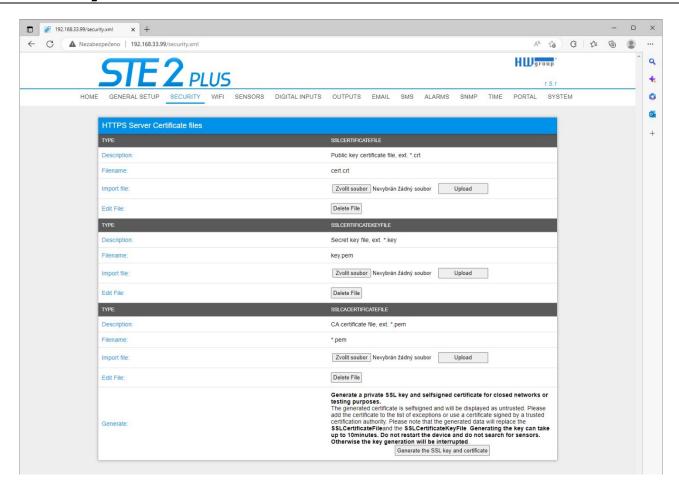
The IPv6 parameters of the RJ45 connection. WiFi parameters connection are in the WiFi tab.

- **Enable** Turns IPv6 support on and off.
- **SLAAC** Enables and disables Stateless Address Auto-configuration (SLAAC) support. SLAAC is the most common method of auto-configuring devices on IPv6 networks that do not require DHCPv6.
- Link-Local Address IPv6 device address derived from the physical (MAC) address.
- **Global Address** A global IPv6 address consisting of a physical address and a prefix.
- **Global Address Prefix** The size of the IPv6 network prefix (default 64).
- **Gateway** The IP address of the default gateway, assigned by SLAAC or the network administrator.
- DNS Primary / DNS Secondary IP address of the DNS server, assigned by SLAAC or assigned by the network administrator.

### **Device Admin section**

**Username / Password** - The username and password used to secure access to the web device environment.

# **Security tab**



#### **HTTPS Server Certificate files**

Used to manage certificates needed for the HTTPS server. Allows you to upload or delete a public key, a private key, or a certificate of the certificate authority (CA) that has issued the public key certificate.

## **Generate the SSL key and certificate**

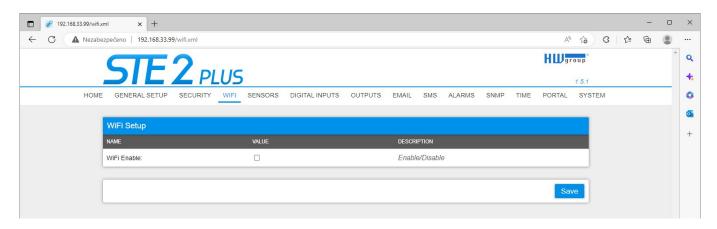
Generate a private SSL key and self-signed certificate for closed networks or testing purposes. The generated certificate is self-signed and will be displayed as untrusted.

Please add the certificate to the list of exceptions or use a certificate signed by a trusted certification authority. Please note that the generated data will replace the SSL Certificate File and the SSL Certificate Key File.

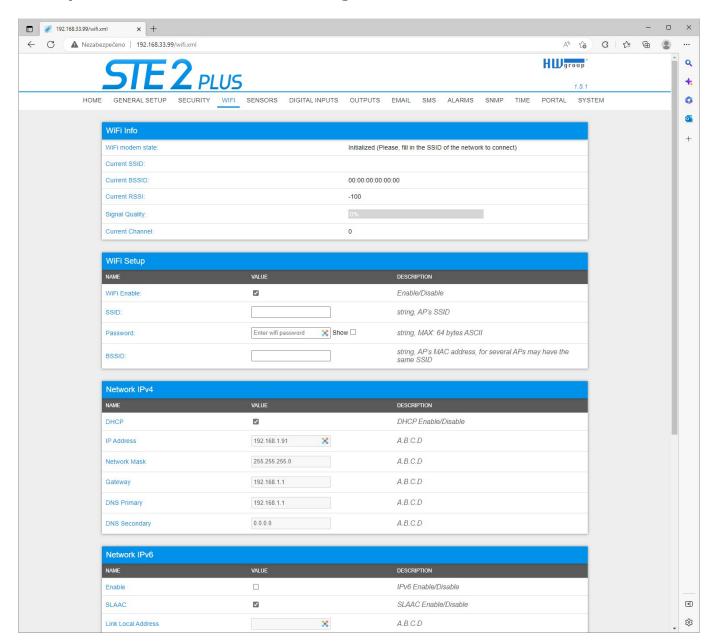
Generating the key can take up few minutes. Do not restart the device and do not search for sensors. Otherwise, the key generation will be interrupted.

# WiFi tab

## When WiFi is off, only the enable option is shown:



## All the options are available after enabling:



#### WiFi Info section

- · WiFi modem state
  - **Disable** Wifi is disabled.
  - Wait for power on Waits for WiFi module when power on.
  - **Init** Initializing of WiFi module.
  - **Connecting** Connecting.
  - **SSID check** SSID check.
  - **Connected** Connected to selected WiFi network.
  - **Network WiFi scan** Scan of available WiFi networks.
  - Wait for scan Waits for Network WiFi scan.
- **Current SSID** Current name of the network to which the device is connected. If the parameter is missing, the device is not connected to any WiFi network.
- **Current BSSID** Current identifier of the WiFi network connection point. If the parameter is missing, the device is not connected to any WiFi network.
- Current RSSI Relative strength of signal input. The higher the RSSI, the stronger the signal.
- Signal Quality Strength of WiFi signal in % with graphic indicator.
- **Current Channel** WiFi channel on which the device communicates. If the parameter is missing, the device is not connected to any WiFi network.

### WiFi Setup section

- **WiFi Enable** Enable or disable WiFi. By standard, the wireless interface is disabled. Device restart follows enabling.
- **SSID** Name of the WiFi network to which should be the device connected. If you do not know your network name, use the Scan AP function at the bottom of the page.
- Password Secured network password. If you do not know it, contact your network administrator.
- **BSSID** Identifier of the WiFi network connection point (MAC address of the connection point). Optional data.

#### **Network IPv4 section**

WiFi network parameters. Only the wireless interface is set here. Configure RJ45 LAN parameters on the General Setup tab.

- **DHCP** Enables the IP address setting function of the DHCP server, if available. Enabling or disabling DHCP depends on the needs of the user and the network administrator.
- IP Address The IP address of the device, assigned by the network administrator.
- **Network Mask** Network mask, assigned by the network administrator.

- **Gateway** IP address of the default gateway, assigned by the network administrator.
- **DNS Primary / DNS Secondary** IP address of the DNS server, assigned by the network administrator.

#### **Network IPv6**

WiFi network parameters. Only the wireless interface is set here. Configure RJ45 LAN parameters on the General Setup tab.

- **Enable** Turns IPv6 support on and off.
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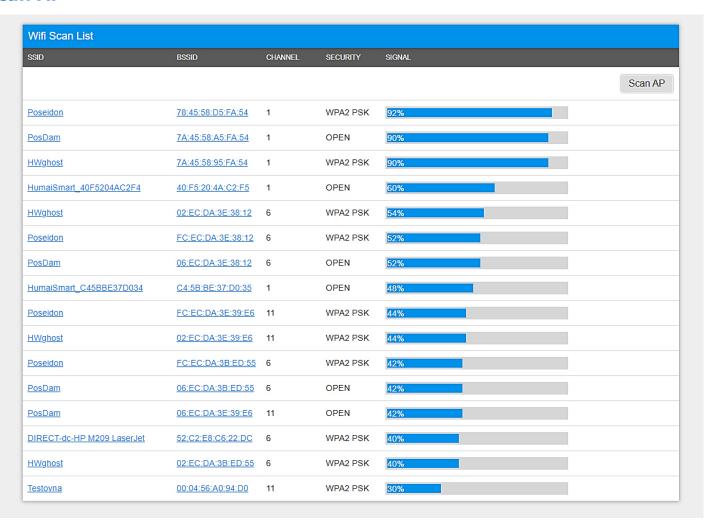
### Wifi Scan List section

- **SSID** Name of the WiFi network found.
- **BSSID** Connection point identifier (MAC address).
- **Channel** The WiFi channel on which the mount point is communicating.
- **Security** The security type of WiFi communication.
- **Signal** WiFi signal strength in % with graphical indicator.

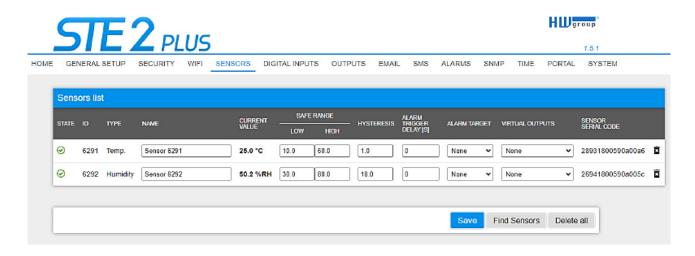
## Connecting to a WiFi found

- Click on the SSID of the found network to pre-fill the WiFi settings and just fill in the Password. The BSSID field will remain blank. Standard settings. When you change the AP, it will reconnect itself.
- Clicking on the BSSID will pre-fill not only the network name (SSID) but also the MAC address of the specific AP (BSSID) the device will then connect to that AP and in the case of pooled networks will not try to reconnect.

### Scan AP



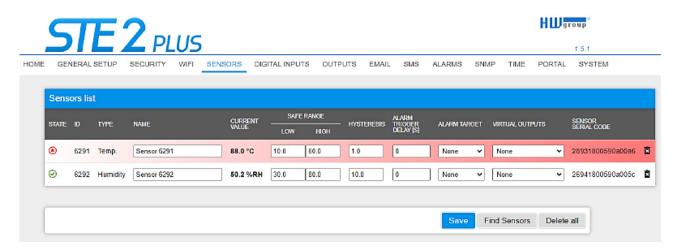
# Sensor tab



#### Sensor List Section\*

- State State of the DI (input) or sensor.
  - **ONORMAL** Quiet state, everything is fine.
  - Alarm High The value has exceeded the upper allowable limit.
  - **O Alarm Low** The value has fallen below the lower allowable limit.
- ID 2 bytes sensor ID (identical to ID on Poseidon2 devices).
- **Type** Sensor type; indicates what type of sensor it is (temperature/humidity etc.).
- **Name** The name of the sensor, used for better identification in larger systems. It can be set on the Sensor or Digital Input tab.
- Current Value The current value including the measured quantity.
- **Safe Range** This refers to the range of acceptable (allowed) values that are considered within normal limits. If the current value falls outside the Safe Range, an alarm is triggered to indicate that the measurement is out of bounds and requires attention.
- **Hysteresis** This parameter specifies a range of insensitivity when the measured value crosses the limit value. It prevents triggering of multiple alarms when the value oscillates around the limit. For more details, please refer to page 40 of the manual.
- Alarm Target Allows you to define targets where Alarm messages (SMS + Email) will be sent. Target destinations are set on the Alarms page. The drop-down menu allows you to assign an existing set of targets to the sensor or create a new one.
- Alarm Trigger Delay [s] Delays the sending of alarm start information by a defined time.
- **Virtual Outputs** Allows you to configure a remote relay output on either a Poseidon2 or Damocles2 device to be switched On/Off based on the start or end of an alarm. You can set the Virtual Outputs parameters and their corresponding address on the Outputs page.
- Sensor Serial Code The full ID of the 1-Wire sensor.
- **Delete** The button to delete a specific sensor.

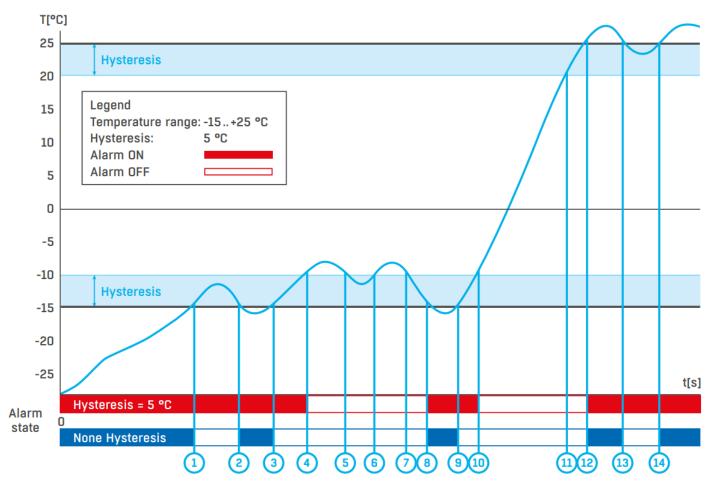
### Sensor alarm state indication



\* Sensor that is in Alarm state is highlighted.

## **Hysteresis**

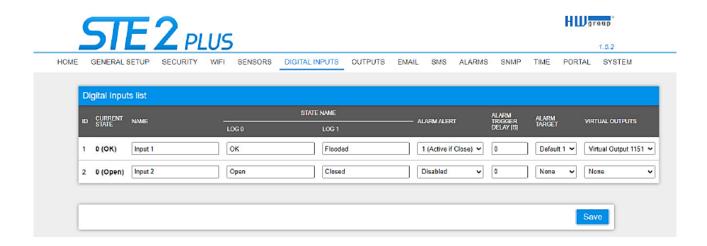
The Hysteresis value defines the width of the tolerance range for sending an alarm. This function stops multiple alarms from happening when the value goes up and down around a set point. You can see this on the graph.



Within the internal 5°C hysteresis band, the alarm would be activated at **point 8** and would end at **point 9**. Because of the hysteresis function, the alarm is extended until the temperature reaches the end of the hysteresis zone (point 10) 5 °C + (-15 °C) = -10 °C.

- **Hysteresis (=5 °C):** The unit sends **3** alerts (email, SMS, ...) Alarm at points **0-4**, **8-10**, **12** and upwards.
- Without hysteresis (0 °C): The unit sends 8 alerts (email, SMS, ...)
  Alarm at points 0-1, 2-3, 8-9, 12-13, 14 and upwards.

# **Digital Inputs tab**



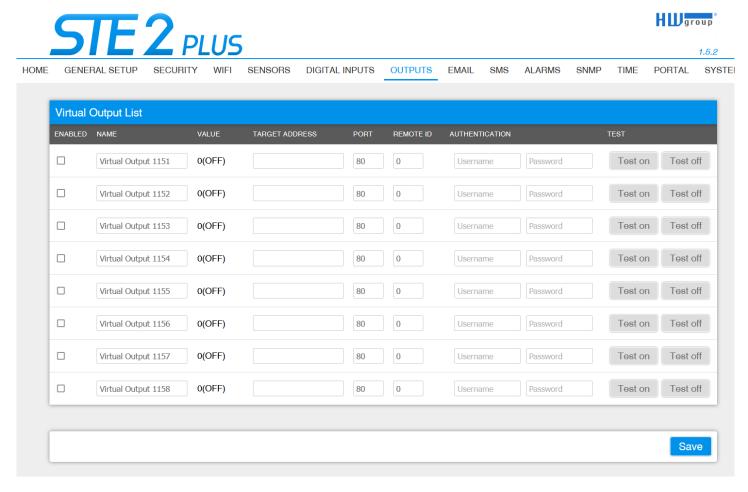
## **Digital Inputs List\* section**

- ID Identification of the input within the device.
- Current State List the current state of the input ("0 (Off)" / "1 (On)").
- Name Name of the input max. 22 characters (e.g. "2p door left", "smoke section 1").
- Alarm Alert Alarm status definition for each input.
- **Alarm Target** Allows you to define targets where Alarm messages will be sent (SMS + Email). Target destinations are set on the Alarms page. The drop-down menu allows you to assign an existing set of targets to the sensor or create a new one.
- Active if Close Alarm active when the input is in state 1 (On).
- Active if Open Alarm active when the input is in state 0 (Off).
- **Disabled** The input does not have a defined Alarm state.
- Alarm Trigger Delay [s] Delays the sending of alarm start information by a defined time.
- **Virtual Outputs** Allows you to configure a remote relay output on either a Poseidon2 or Damocles2 device to be switched On/Off based on the start or end of an alarm. You can set the Virtual Outputs parameters and their corresponding address on the Outputs page.

<sup>\*</sup> DI input that is in the Alarm state is highlighted.

# **Outputs tab**

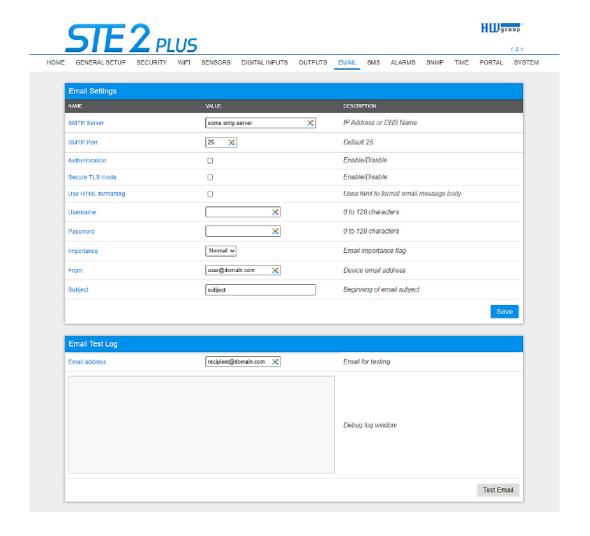
Digital Outputs are not physically connected on the STE2 PLUS device. It supports only VDO (Virtual Digital Outputs) as DO on remote devices connected to the same LAN.



Virtual outputs allow the usage of physical outputs on Poseidon2 or Damocles2 units (Box2Box). VDO (Virtual Digital Outputs) are defined with period (every 60 s).

- ENABLED enables the virtual output functions.
- Name name of the output, up to 12 chars (e.g. "top fan", "Door rack 4").
- **Target address** (Remote device address) IP address of the remote side where the output is controlled.
- **Port** TCP port where the remote side listens.
- **REMOTE ID** unique ID of the output within the device [1151 ..1158]. Corresponds to the ID at the Outputs tab at the remote side.
- **Username/Password** if the remote side uses authorization fill it.
- **Test on / off** simple way to test configured VDO.

# **Email tab**



## **Email Settings**

**SMTP Server** – IP address or domain address of the SMTP server.

Note: Consider long-term stability of used SMTP server. If the service provider change security requirements (separated username or password for example) your device alerting functionality will be lost without any warning. Consider using the Portal (SensDesk Technology) alerting services.

- **SMTP Port** Port number on which the email server tunes in 25 by the standard.
- **Authentication** Enable authentication; check if the SMTP server requires authentication.
- **Secure TLS mode** Check if the SMTP server requires secure communication via SSL/TLS.
- **Username** Username for SMTP server authentication. If the Authentication field is not checked, the content of this field is irrelevant.
- Password Password for SMTP server authentication. If the Authentication field is not checked, the content of this field is irrelevant.
- **Importance** Sets the priority of the email message. Important for filtering and further processing alarm messages.

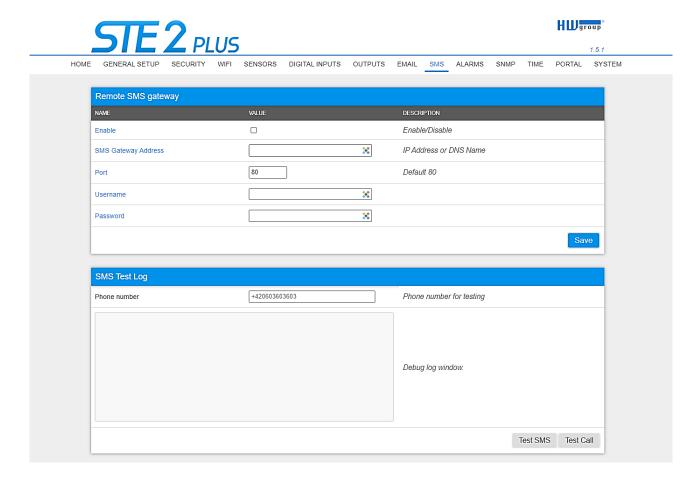
- FROM Sender's email address, i.e. of the device. The address may be required by the SMTP servers and can be used to identify the device or to filter and further process alarm messages.
- Subject of email The field content can be used to identify the device or for filtering and further processing of alarm messages.

## **Email Test Log section**

In this section, the SMTP server settings can be tested. Click Test Email to send a test email to the specified Email address. The Debug log window shows the communication with the SMTP server.

# SMS tab

This functionality requires HWg-SMS device with active sim-card available on the network.



## **Remote SMS gateway**

- **Enable** Turns on the SMS sending function. For sending alert, the SMS alarm action must be configured at the sensor or DI settings.
- SMS Gateway Address IP address where "HWg-SMS-GW" device is located. It can be set including service typically /service.xml (for example "http://192.168.15.1/service.xml")
- **Port** The TCP port on which the gateway listens.
- Username User name for authorization in SMS GW.
- Password Password for authorization in SMS GW.
- **SMS** + **Ring When Alarm** Enables sending an SMS and then dialing the number.

### **SMS Test Log**

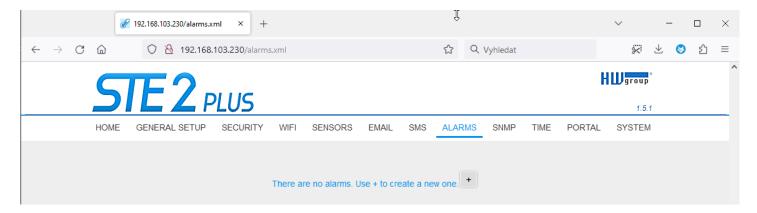
In this section, the SMS gateway settings can be tested.

- **Test SMS** Sends a test text message to the specified Phone number.
- **Test Call** Dials the specified Phone number.
- **Debug log window** Shows the communication with the SMS gateway.

# Alarms tab

This tab is used to set alarm targets. Up to 3 sets of destinations can be created and each set can contain up to 5 email destinations and 5 phone number destinations for SMS and voice call alarms. STE2 PLUS support also SNMP Traps, so also up to 5 SNMP Traps (v1 or v3).

These sets are then assigned to individual sensors and Digital Inputs. The set is created either by pressing the + button on the Alarms page or by selecting **Add new...** on the Sensor or Digital Input edit page.



## **Alarm Target**

A set of targets. The set can be named for better clarity.

- **Email list** A set of email addresses to which alarm messages will be sent. The SMTP server on the Email tab must be set up correctly for the email to be sent.
  - **Email address** The field can only contain one email address at a time.
- **SMS list** A set of phone numbers to which alarm messages will be sent. To send SMS, the SMS gateway must be set up correctly on the SMS tab.
  - **Phone number** The field may only contain one phone number at a time.
  - Call If checked, the phone number will still ring after the SMS is sent (the user does not need to hear the incoming SMS). The ringing lasts for 20 seconds for each individual number and then it is terminated. Receiving a call only ends the ringing, no voice message is sent.

PRIVACY PASSWORD



5

**Alarms Settings** 

Alarms reminder period

Alarm reminder target

Alarm Target: Default 1

**Email list** 

SMS list

SNMP trap list example@hwg.cz example@hwg.cz

example@hwg.cz example@hwg.cz example@hwg.cz

+420603603603

+420603603603

+420603603603

+420603603603

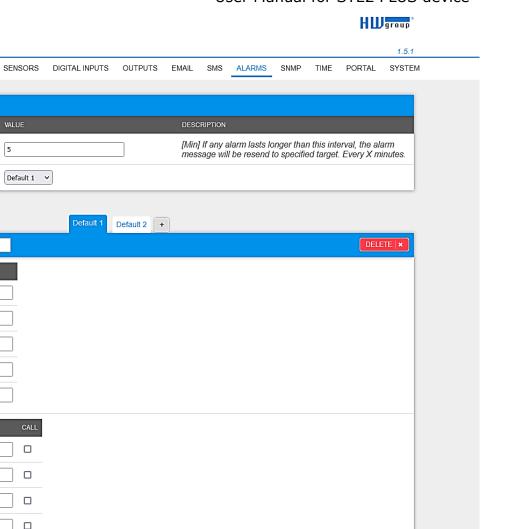
+420603603603

192.168.0.100

192.168.0.100

192.168.0.100

192.168.0.100 192.168.0.100



# **SNMP trap list**

- **IP address** The destination address to which SNMP Traps will be sent.
- **Port** The destination port to which SNMP Traps will be sent.

0

0

0

0

0

TRAP VERSION

V1 🕶

V1 🗸

V1 🕶

V1 🕶

V1 🗸

COMMUNITY/USERNAME

Public

Public

Public

Public

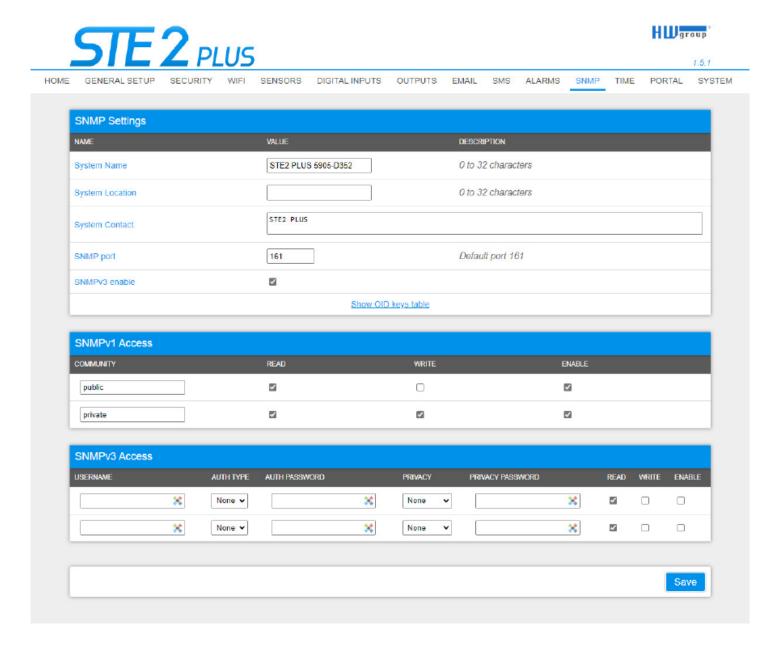
Public

- Trap version
  - Community/Username The text Community name for SNMPv1 or User name for SNMPv3.

- Auth. Type The type of cypher used for user authentication. MD5 and SHA options are available (SNMPv3 only).
- Auth. Password The password used to authenticate the user (SNMPv3 only).
- **Privacy Type** The type of cypher used to secure communications. DES and AES options are available (SNMPv3 only).
- Privacy Password The password (key) used to encrypt communication (SNMPv3 only).

# **SNMP** tab

The SNMP tab configure parameters for Open API - SNMP protocol.



## **SNMP Settings section**

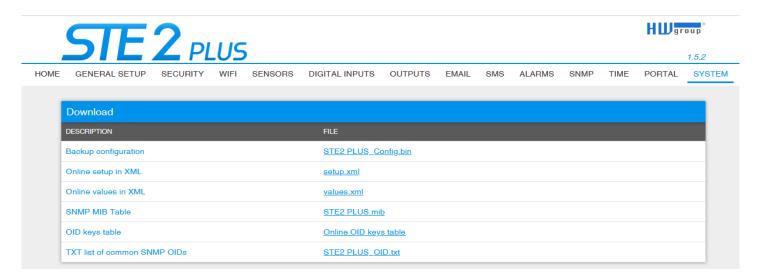
- **System Name** The name of the device within SNMP.
- **System Location** The location of the device within SNMP.
- **System Contact** Contact for the device administrator within SNMP.
- **SNMP Port** The port number on which SNMP can communicate 161 by default.

### **Show OID keys table**

This function lists the entire tree of variables with the full SNMP OID and explanations about the type variables. A MIB is also available for connecting devices to 3<sup>rd</sup> party monitoring systems.



**Download the MIB file** in the System section (Download MIB file).



### **SNMPv1** Access section

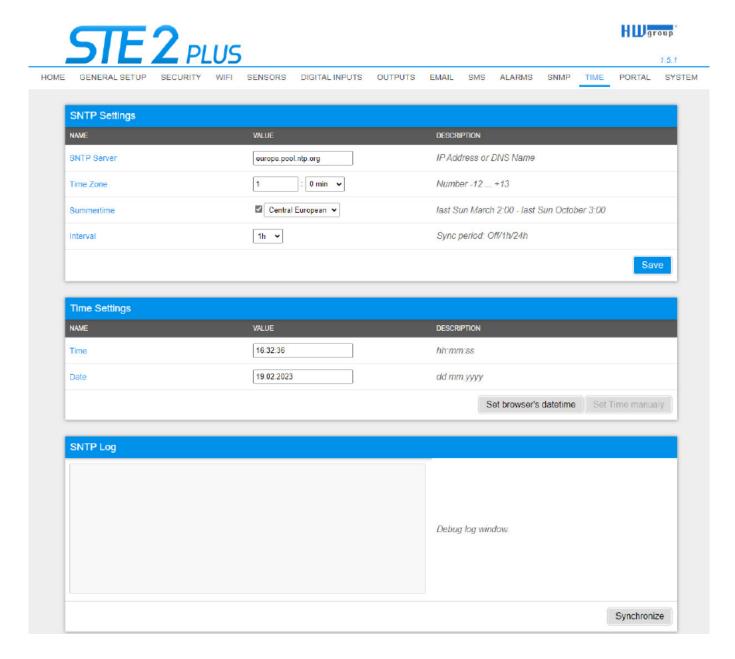
- **Community** The name of the SNMP community for accessing the device over SNMPv1. 2 communities can be defined. For each Community you can define whether it has permissions for:
  - **Read** Enables or disables the read function.
  - Write Enables or disables the write function.
  - **Enable** Enables or disables a specific community.

#### SNMPv3 Access

Usernames and passwords for SNMPv3 communication.

- User name User name.
- **Auth. Type** The type of cypher used for user authentication (MD5 and SHA).
- **Auth. Password** The password used to authenticate the user.
- **Privacy Type** The type of cypher used to secure communications (DES and AES).
- **Privacy Password** The password (key) used to encrypt the communication.
- **Read** Enables or disables the read function.
- Write Enables or disables the write function.
- **Enable** Enables or disables a specific community.

# Time tab



## **SNTP Settings section**

- **SNTP Server** IP address or domain address of the time synchronization server; europe.pool.ntp.org.
- **Time Zone** Set the time zone of the device location. Used to set the correct system time. Necessary for correct recording of measured values.
- **Summertime** Enable daylight saving time. Used to set the correct system time. Required for correct recording of measured values.
- **Interval** Interval of time synchronization with the server.

## **Time Settings section**

Allows you to fill in the current date and time manually when synchronization with the time server cannot be used.

### **SNTP Log section**

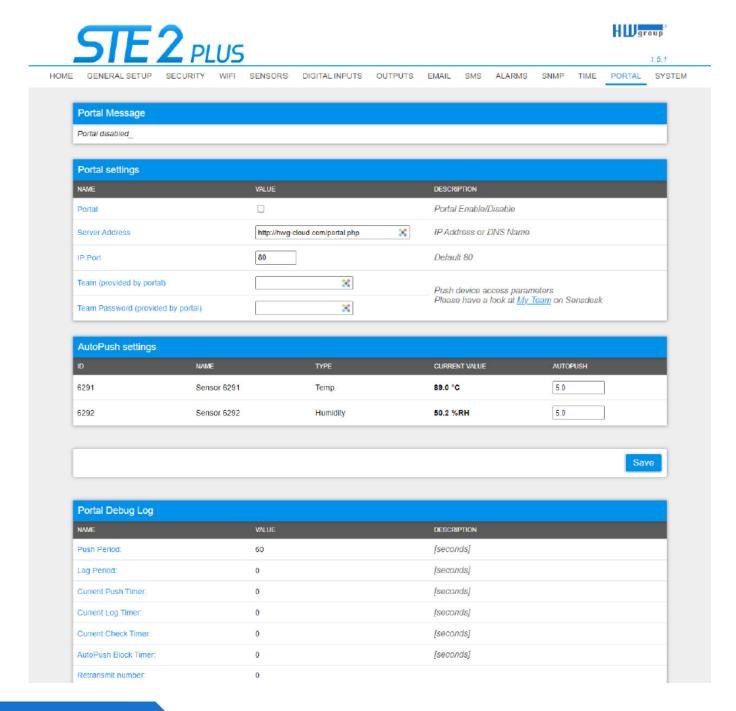
The Sync button is used to perform an instant synchronization with the time server. It can also be used to test the settings.

## **Portal tab**

Configure parameters how is the device connected to remote SensDesk Technology based portal. It's using HTTP connection, HWg-PUSH protocol. More about the protocol or support of portal solutions are available on the website <a href="http://www.HW-group.com">http://www.HW-group.com</a>.

Default preconfigured portal is <u>www.HWg-cloud.com</u>, but **you have to enable Portal** on the device web configuration and define portal account name and password.

There are several portals available except <a href="www.HWg-cloud.com">www.SensDesk.com</a> (provided by HW group). Check the **Portal providers**.

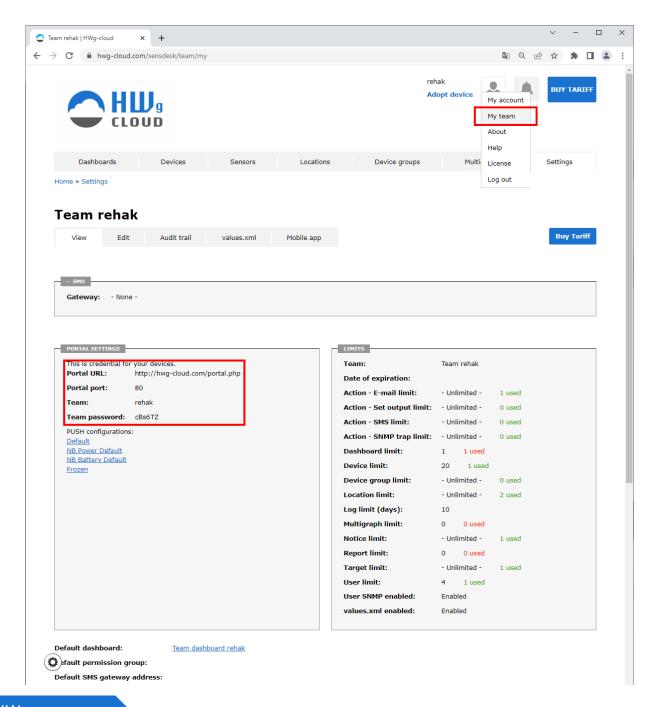


### **Portal Message section**

Feedback from the portal containing e.g. links to graphs, etc. Depends on the portal type.

### **Portal settings section**

- **Portal** Enables or disables this function.
- **Server address** Complete URL of the remote server. Connection to HWg-cloud.com portal is prepared, but without account name.
- **IP Port** Port to which the portal tunes in.
- **Team** Name of the Portal Team to which the device should be assigned. You can find it on your portal on the "**My Team**" tab.
- Team Password Password of the Team (HWg Push protocol) to which the device should be assigned.



### **Portal Debug Log section**

For debugging only. Event counters + Debug window for sending data to the portal.

- **Push Period** Period of sending data to the remote portal. The period is determined by the portal and cannot be changed by the user.
- **Log Period** Period of storing data for the portal in the cache. The period is determined by the portal and cannot be changed by the user.
- Current Push Timer Timer indicating the time remaining until sending data to the portal.
- **Current Log Timer** Timer indicating the time remaining until saving the data for the portal in the cache.
- AutoPush Block Timer Time of incidents for AutoPush. If the permitted number of incidents for one Push period is exceeded, the AutoPush function will be blocked.
- **Retransmit number** Counts the number of invalid Push attempts.
- **Manual Push** Button for instant sending of data to the portal.

### The AutoPush functionality

The device sends sensor data to the online portal at regular intervals defined by the portal. For the HWg-cloud.com portal, the default interval is every 15 minutes and cannot be changed by the user.

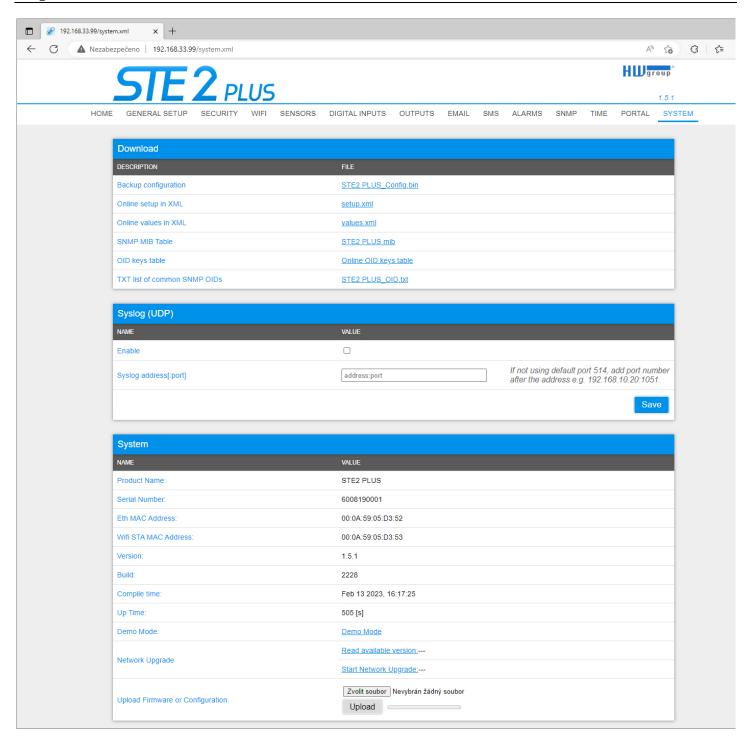
Alarming on the portal is based on 2 functions:

- **Notice Range** alarming is fully managed in the portal. Reaction time up to 15 min.
- **SD SafeRange** alarming is managed in the portal, but MIN & MAX values of the Safe Range are synchronized with the device. This helps respond to alarms faster when sensor values pass the alarm limits.

### **AutoPush settings for each Sensor**

AutoPush sends data to the portal faster when sensor values change by a certain amount since the last upload. When this happens, the STE2 device automatically connects to the portal and sends updated values for all sensors.

## System tab



### **Download section**

- **Backup configuration** Device configuration backup in BIN format. Click on the link to save the current device configuration after its final settings for potential restore purposes.
- Online setup in XML Configuration backup in XML format. Click on the link to save the current device configuration after its final settings for potential restore purposes.
- Online values in XML Current values in XML format. Click on the link to save the current device configuration after its final settings for potential restore purposes.

- **SNMP MIB Table** SNMP MIB file. MIB file address containing the definition of SNMP variables.
- **OID keys table** The function will draw up the entire tree of variables with an indication of the entire SNMP OID and explanations of the variable type.
- **TXT list of common SNMP OIDs** Overview of the most important OID from the MIB table.

### **System section**

- **Product Name** Device name (type).
- **Serial Number** Device serial number.
- Eth MAC Address MAC address of the device for cable connection.
- WiFi STA MAC Address MAC address of the device for WiFi connection.
- **Version** Firmware version. Serves for diagnostic purposes when solving problems.
- Build Serves for diagnostic purposes when solving problems.
- Compile time Firmware compile time. Serves for diagnostic purposes when solving problems.
- **UpTime** Runtime of the device since the last switching on or restarting. Serves for diagnostic purposes when solving problems.
- **Demo mode** Active demo mode prevents any changes in your device configuration. In this mode, users can browse and view all the web interface pages, but they are not allowed to change any values. A device with this setting can be placed on the public internet with no risk of changes in its configuration. Demo mode can be turned off in the same way after entering the password.
- **Read available version** Lists the latest version of firmware on the HW group update server.
- **Start Network Upgrade** Launches a firmware upgrade from the HW group update server.
- **Upload Firmware or Configuration** Install newer firmware or configuration files to the device.

Restore configuration may not work if there is too large a difference in firmware versions.

### **Factory Default section**

Restores factory settings. By default, DHCP setup is enabled. If the device does not receive an address within 60 seconds of switching it on, it defaults to 192.168.10.20 as the default IP. Neither the username nor the password is defined by default.

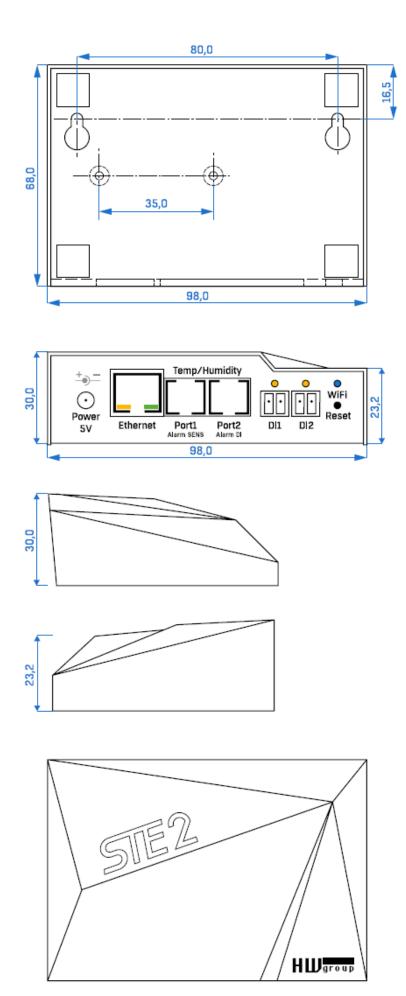
### **System Restart section**

Restarts the device.

# **Technical parameters**

Ethernet				
Interface	RJ45 (10/100BASE-T)			
Supported protocols	IP: ARP, TCP/IP (HTTP, HTTPS, SNTP, SMTP, HWg-Push, netGSM, TLS), UDP/IP (SNMP, Syslog)			
SNMP	Version 1, 3			
WiFi				
Supported standards	802.11 b/g/n			
Frequency	2.4GHz			
Output	+19.5 dBm output power in 802.11b mode +16 dBm for 802.11n			
Security	WEP / WPA / WPA2 PSK / WPA2 TSK / WPS			
Antenna	Internal			
<b>External sensors</b>				
Port/connector	Port1, Port2 / RJ11 (1W-UNI)			
Values limit	Up to 15 sensor values (°C, %RH, WLD, Voltage)			
Sensor type	Only sensors from HW group s.r.o.			
Sensors/distance	2× Max 60 meters total length (per each RJ11 port)			
DI INPUTS (Dry Contact Inputs)				
Port/connector	I1, I2 / ø2 mm terminal block			
Туре	Digital Input (supports NO/NC Dry contact)			
Sensitivity	Sensitivity 1 (On) = 0-500 Ohm			
Max. distance	Up to 50m			
Power supply				
Power voltage	5V / 250 mA			
Connector	Connector Jack Ø3.5 x 1.35 / 10 [mm]			
PoE (Power over Ethernet)	PoE (Power over Ethernet) RJ45 - IEEE 802.3af Class 0			
LED				
LINK	Green – Ethernet connection state			
Activity	Activity Yellow – Ethernet activity			
Alarm	Port 1 – Alarm SENS – Shines if alarm active on a sensor Port 2 – Alarm DI – Shines if alarm active on a sensor			
2x DI input	Yellow – LED indicate switching on the DI Input			
WiFi	Blue – connection state in operation (shining), search indicator (flashing slowly) and connection (flashing quickly)			
Button				
Reset	Restore default settings: hold or 5 seconds after connecting power supply.			
Other parameters				
Operating temperature	-10 to 60 °C (device operating temperatures) Sensors temperature range can be very different			
Dimensions/weight	98 × 68 × 33 (W × H × D) / 91 g			
Elmag. radiation	CE / FCC Part 15, Class B			
Elmag. compatibility EN 61326-1:2013, EN 61010-1:2010, EN 55011:2009, EN 62311:20				

# **Physical dimensions**



### WiFi Radio

Description	Min	Typical	Max	Unit
Input frequency	2412	-	2484	MHz
Tx power				
The output power of PA for 72.2 Mbps	13	14	15	dBm
The output power of PA for 11b mode	19,5	20	20,5	dBm
Sensitivity				
DSSS, 1 Mbps	-	-98	-	dBm
CCK, 11 Mbps	-	-91	-	dBm
OFDM, 6 Mbps	-	-93	-	dBm
OFDM, 54 Mbps	-	-75	-	dBm
HT20, MCS0	-	-93	-	dBm
HT20, MCS7	-	-73	-	dBm
HT40, MCS0	-	-90	-	dBm
HT40, MCS7	-	-70	-	dBm
MCS32	-	-89	-	dBm
Adjacent Channel Rejection				
OFDM, 6Mbps		37		dB
OFDM, 54Mbps		21		dB
HT20, MCS0		37		dB
HT20, MCS7		20		dB

## WiFi signal strength

### What is signals strength

WiFi is a radio signal and it has limitations in reach given firstly by the transmission output and by the quality and shape of the antennas. Signal strength is indicated in decibels per milliwatt of output (dBm), often (incorrectly) simplified to "dB". Signal strength has a negative value and it applies that the lower the value (a higher number after the negative sign), the worse.

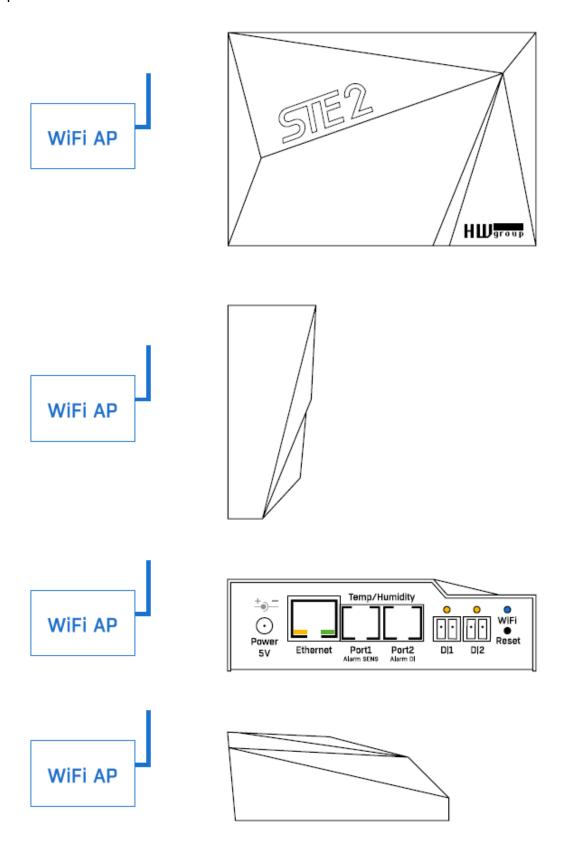
The decibel unit is non-dimensional and expresses the logarithm of a ratio of two values. In our case, it is the ratio of received output to an etalon of 1 mW:

$$dBm = 10 * \log_{10} \frac{P_1}{1 \ mW}$$

This means that if you have a signal of -54 dBm, it is higher (better) than a value of -82 dBm.

## Effect of device location with relation to WiFi transmitter

In terms of sensitivity, flat antennas perform equally well or even better than multi-directional antennas (provided that the transition connector is excluded). However, flat antennas are mainly disadvantaged by their sensitivity to the positioning of the device relative to the connection point.



## **Supported interfaces**

## **Digital Inputs**

Dry contact, simple door contact or relay output can be connected to the green terminal block.

DIs are galvanically connected to the power supply.

- Not switched input has a value of "O (Off)".
- Switched input is identified as "1 (On)", Ohmic resistance 0 Ω to 500 Ω.



### **Connection parameters:**

- Maximum cable length: 50 meters.
- Supported detectors: Any dry contact.
- Alarm alert setting for each DI input
  - Alarm Disabled.
  - Alarm state = 1 (Active if close)
  - Alarm state = 0 (Active if Open)
- Alarm target:
  - None No reaction.
  - Defined target (Notify of Alarm by sending an Email or SMS).
- Reading period: 800 ms.
- Range of ID sensors: DI (Digital Inputs) use address ID in the range of 1 or 2.
- Name: Each one DI can be named independently with up to 12 characters.
- Sensor disconnection detection: No, the disconnected sensor returns to the value "0 (Off)".

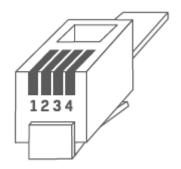
#### Available detectors you can connect to DI port:

- Water flood detector (spot detection)
- WLD (Water Leak Detection) Relay with an external sensing cable
- Airflow detector
- Door contact detector
- PIR motion detector
- Gas leak detector
- Power presence (110/230V) detector
- Vibration detector

## Sensors RJ11 (1W-UNI bus)

Digital sensor bus, each sensor has a unique ID.

- STE2 PLUS has 2 RJ11 ports
- Each port support max distance 60m.
- Power: 5 V / 20 mA from RJ11 port.
- You can connect one RJ11 sensor to each port
- You can connect several physical RJ11 sensors to one port. Sensors can be daisy-chain with respect to total max distance.
- To help sensors daisy-chain, some sensors have 2 RJ11 ports.
- Avoid star topology (RJ11 splitters).
- Only sensors from HW group are supported.
   Do not connect any other sensors, it can damage device.



RJ11 (1W-UNI)					
1.	-	Not used			
2.	Data	2 Data Transmit Data			
3.	GND	3 GND Ground			
4.	+5V	4 +5V Power			

#### Note:

If a cable line is more than 60 meters from one connector on the device, we can't guarantee it will work perfectly. It depends on the type of cable, how the line is set up, and the environment where it's installed.

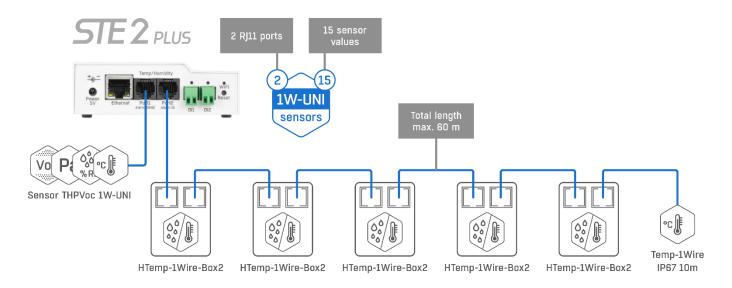
In case of troubles, check your cable and RJ11 connectors quality.



### Sensor values limit

Several sensor values can be connected to the device. Sensors can be daisy-chained from RJ11 port. One physical sensor can measure several sensor values ( ${}^{\circ}\text{C} + {}^{\circ}\text{RH} = 2$  sensor values).

- STE2 PLUS maximum limit is 15 sensor values in total.
- There can be limit based on powering external sensors. Contact our supports.

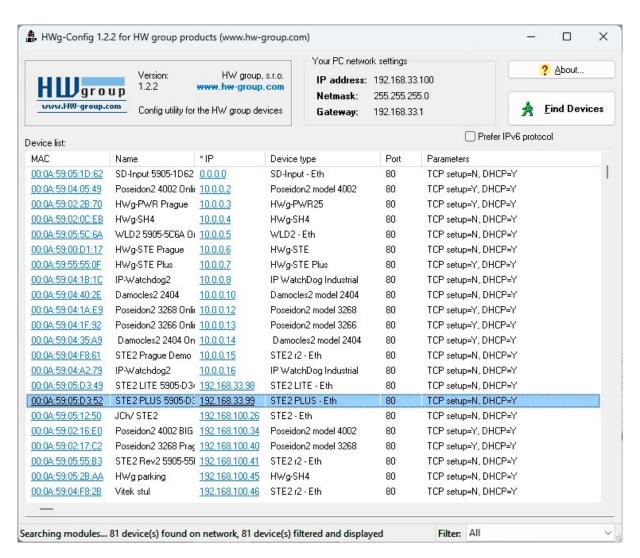


#### **Available 1W-UNI sensors:**

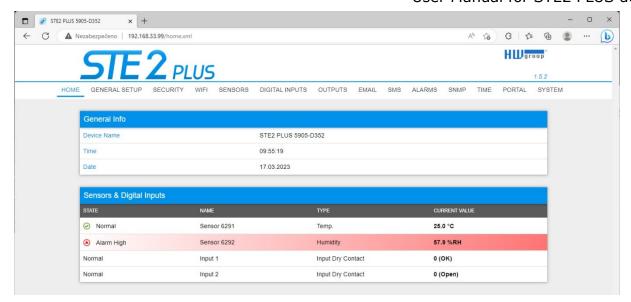
- Temperature sensors (Indoor / Outdoor / Cryo)
- Calibrated temperature sensors
- Relative Humidity sensors (Indoor / Outdoor)
- CO2 & VOC sensors
- Light sensor
- AC / DC Current sensors
- AC Voltage sensor (0-230V)
- 4-20 mA sensors (converter) for industrial probes
- Water flood detector (spot detection)
- WLD (Water Leak Detection) with an external sensing cable

# **Connecting STE2 to the SensDesk portal**

1. Connect the device to the computer network and set the network parameters (see the First Steps chapter).



2. Check the device website:

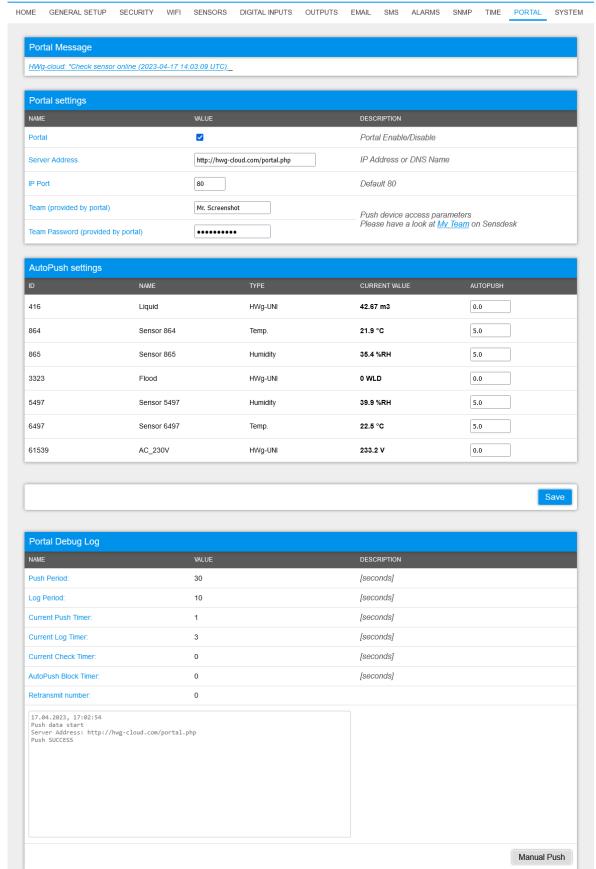


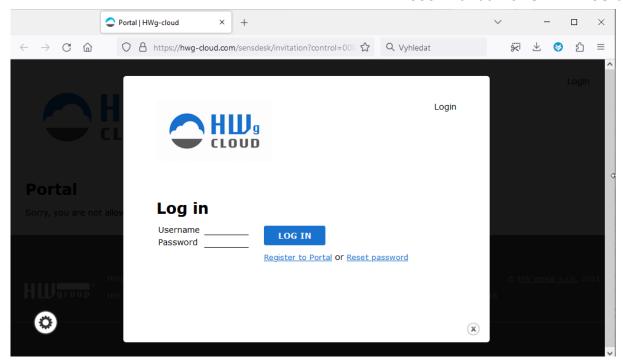
3. Tick the Enable Portal option and save the changes using the Save button in the bottom right corner of the window.

Then click the Manual Push button in order to activate the portal function. Instead of "Portal disabled", a link SensDesk.com: register your IP sensor should appear in the Portal Message field. Click this link in order to get to the SensDesk.com portal.

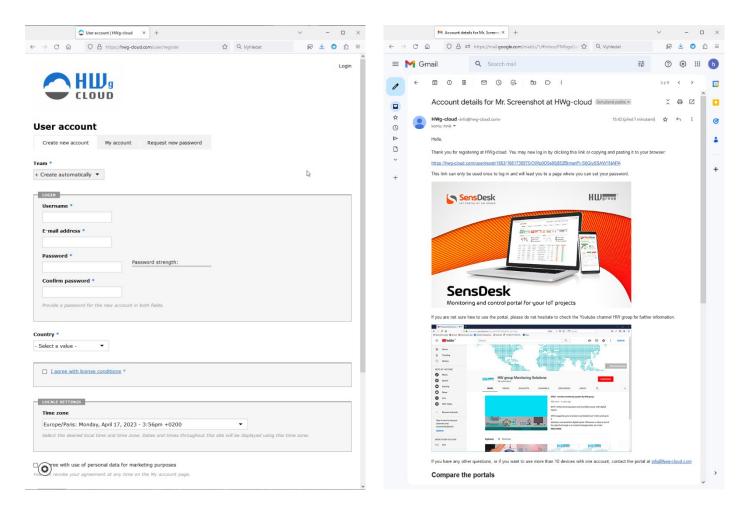






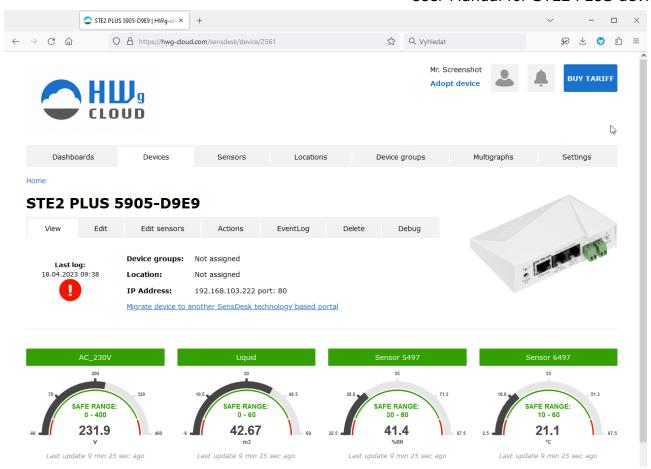


4. In case you already have a user account, please enter your login details and the device will be automatically assigned to your account. If you do not have a SensDesk account yet, click the Register and a registration form will be shown.



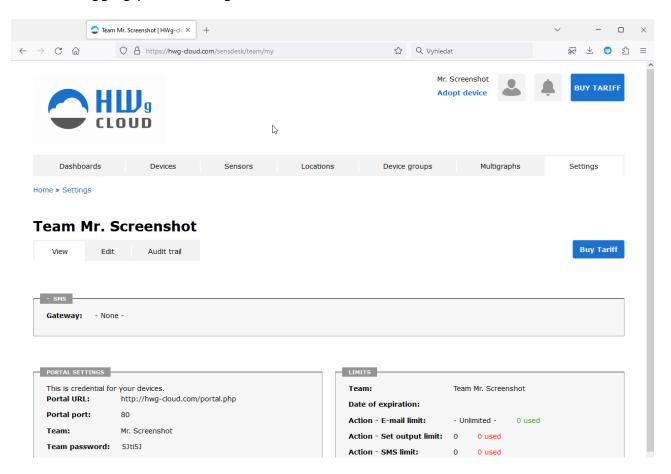
5. Enter the login details for your new account and the correct email address.

This email address has to be unique for the server (cannot be already registered by another user).



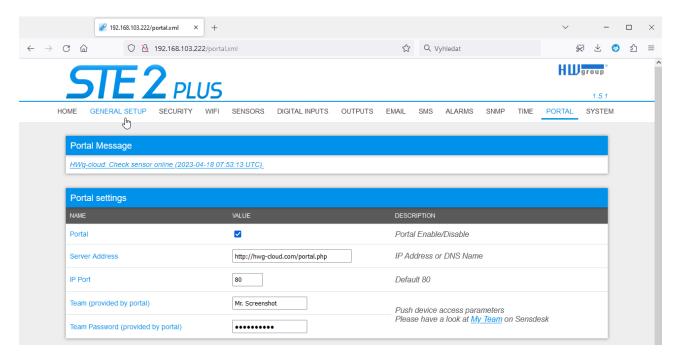
6. By activating the account, you will be redirected to the Devices > View page.

At this moment, the data-sending period is set to 10 seconds to show the sensors functionality. This page is active only for approximately 15 minutes after the activation, then the logging period changes to 15 minutes.



7. If you check the Teams link, you will find your Team Password.

This password, together with your login name, identifies the device in communication with your account and in the communication of mobile applications with SensDesk. The password cannot be changed and for security reasons, it is different to the login password.



8. Team Password can be used in devices to skip the logging procedure during assigning the device to your portal account, or in mobile applications:

Portal function periodically sends the data to a remote server and the sending period is set by this server.

AutoPush is a function allowing unusual measured data sending, beside the periodical logging, in case that the value change is higher than the AutoPush delta parameter.

# **HWg Monitor - mobile app**

HWg Monitor lets users check values from one or more HWg devices regularly. It reads data from either the LAN or the Portal (Cloud) and mainly helps show sensor values.

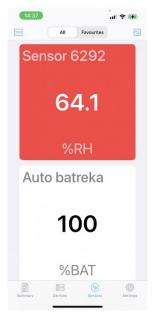
The app also lets you sort sensors by device or prioritize which ones show up first. Sensors in alarm or disconnected devices are marked with different colors.

Additionally, HWg Monitor can control Digital Outputs (DO) on Poseidon2 and Damocles2 devices connected directly to the LAN, as well as devices connected to the Portal.

- Mobile App for iOS and Android
- Can be used on Mobile phones, Tablets, Android compatible devices (TV).
- Indicate values from Sensors, DI, DO
- Data input
  - LAN devices (All HWg products)
  - Cloud Portal
    - SensDesk.com (HWg-cloud.com is not supported)
    - Portal Providers



## **HWg Monitor: Define sensor values zoom as you need**







### **Specifics of selected SensDesk Technology portals:**

The HWg Monitor application can work with all SensDesk Technology portals, but not all may have active support for this application. Support depends on the activation of XML API on the portal, which may be enabled or disabled by its operator. The HWg-Cloud.com portal has this support turned off and is only available on the paid version of SensDesk.com. Portals from other operators may have different settings, so users should ask their portal operator for support for this application.

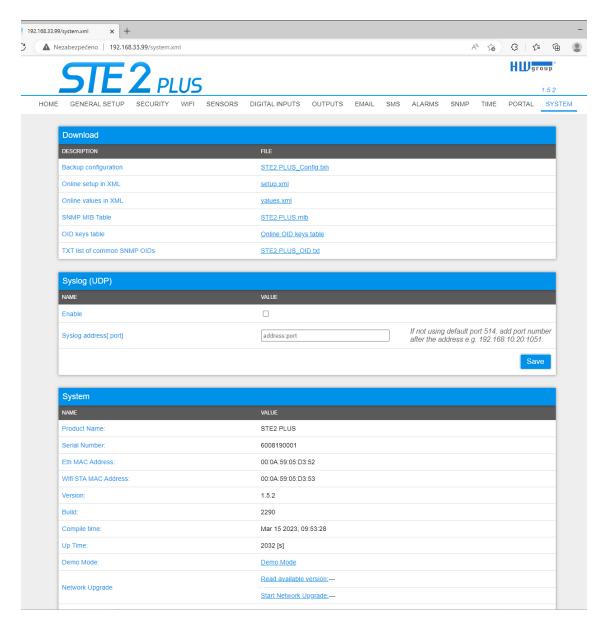
### **Basic features of the HWg Monitor application:**

- An unlimited number of monitored devices and sensors.
- Two types of data sources (Data source).
  - Direct communication with STE2, Poseidon2, Damocles2, HWg-PWR, WLD2 units.
  - Portals (Cloud) from the SensDesk Technology family with enabled integration (API) through XML (SensDesk.com, HWportal.cz, SensDesk.mcs-nl.com, and others).
- Option to select preferred sensors (favorites).
- Sorting options by name or status.
- Row or tile display.
- Integrated HWg config for searching devices on a local network.
- Clear the widget for a guick preview.
- Output control on directly connected Poseidon2 and Damocles2 units.
- Clear application for iOS and Android.
- Optional number of tiles on the screen for setting up large screens.

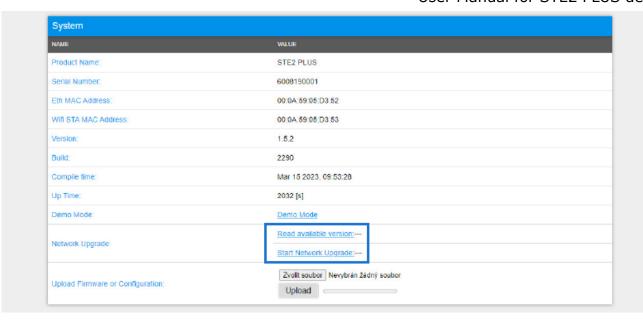
Find more: https://www.hw-group.com/cs/software/hwg-monitor

# Firmware upgrade in STE2 PLUS units

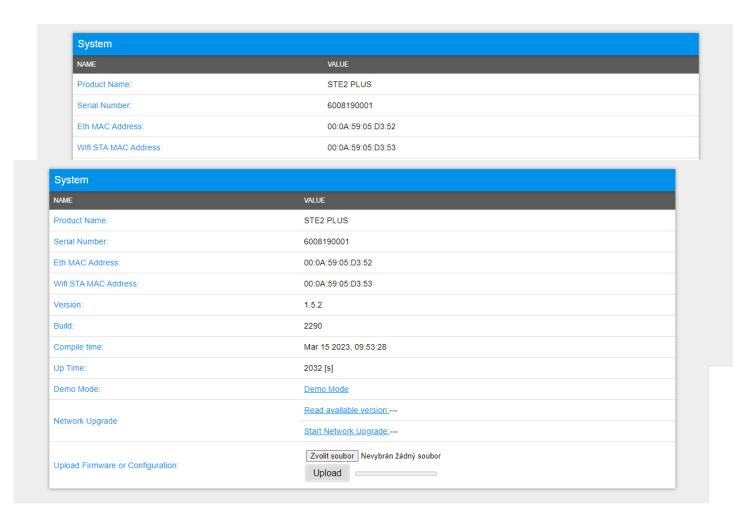
1) Open the device web interface in the System tab.



2) The System section contains items to identify and download the current FW version.



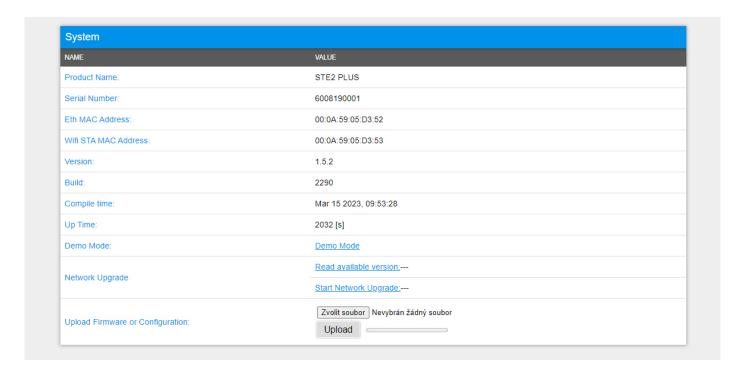
**3) Read available version** – Serves to identify and display the current firmware version on the update server. Clock on the Read available version link.



•

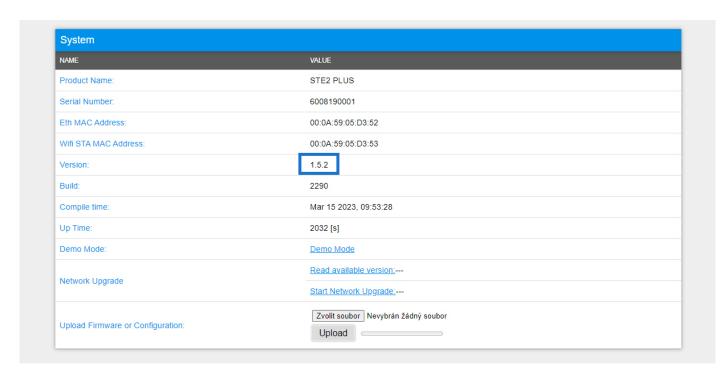
**4) Start Network Upgrade** – Serves to upgrade firmware to the device. The download progress is displayed while upgrading. Click on the Start Network Upgrade link.

5) After the upgrade, the user is requested to restart the device manually.



To do this, press the Restart button. The device will not restart automatically and this must be done manually.

Check the firmware version after restart.





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www.HW-group.com

manual version: 1.0.1